

## PL-200: Microsoft Power Platform Functional Consultant

- **Formato do curso:** Presencial e Live Training
- **Localidade:** Lisboa
- **Data:** 19 Dez. 2022 a 23 Dez. 2022
- **Preço:** 1860€
- **Horário:** Laboral - das 9h00 às 17h00
- **Nível:** Intermédio
- **Duração:** 35 horas

**The Power Platform empowers organizations to automate business processes, develop their own rich app experiences, and connect with customers better and faster.**

In this course, students will learn to perform discovery, capture requirements, engage subject matter experts and stakeholders, translate requirements, and configure Power Platform solutions and apps. They will supplement their learnings with hands-on labs to create application enhancements, custom user experiences, system integrations, data conversions, custom process automation, and custom visualizations.

Power Platform is comprised of four key products: Power Apps, Power Automate, Power BI, and Power Virtual Agents. In this course, we will cover these four applications in depth, with additional focus on Microsoft Dataverse (formerly Common Data Service), AI Builder, connectors, and portals.

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### Destinatários

A Power Platform Functional Consultant is responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring Power Platform solutions and apps. The Functional Consultant implements components of a solution that include application enhancements, custom user experiences, system integrations, data conversions, custom process automation, and custom visualizations.

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### Pré-requisitos

- Experience as an IT professional or student
- Working knowledge of the Power Platform and its key components
- A knowledge of Microsoft Dataverse (or general data modeling) and security concepts

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## Objetivos

- Work with an organization to gather requirements and implement Power Platform solutions
  - Build model-driven, canvas, and portal apps
  - Create Power Automate flows
  - Design a simple chatbot using Power Virtual Agents
  - Analyze data using Power BI visualizations and dashboards
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## Programa

### **Introduction to the Power Platform**

This module will provide the learner with background about the Power Platform and its 4 key components: Power Apps, Power Automate, Power BI, and Power Virtual Agents.

- Microsoft Power Platform overview

Lab : Validate lab environment

### **Work with Dataverse**

In this module, students will learn about creating a data model in Microsoft Dataverse, including importing data, using tabular reporting options, and configuring security. They will also learn about creating easy AI with AI Builder.

- Work with tables
- Understand data types and behavior
- Configure security settings

Labs

- Create an app
- Create tables and columns
- Create relationships
- Additional table setting

### **Make model-driven apps with Power Apps**

In this module, students will learn the business value of Power Apps model-driven apps. They will then learn to how to configure and design them, including user experience considerations.

- Building blocks of model-driven apps
- Design model-driven apps
- Forms and views

Labs

- Modify views
- Modify forms
- App designer

### **Make canvas apps with Power Apps**

In this module, students will learn the business value of Power Apps canvas apps. They will then learn to how to configure and design them, including user experience considerations.

- Power Apps studio
- Canvas apps capabilities
- User experience

#### Labs

- Build a canvas app
- Work with data and services
- User experience

### **Make portals with Power Apps**

In this module, students will learn the business value of Power Apps portals. They will then learn to how to access Dataverse data in a portal and how portal authentication works.

- Power Apps portals architecture
- Access Microsoft Dataverse in your portal
- Authentication and user management

### **Introduction to automation**

In this module, students will learn about business rules and when they can be used. Students will also get an overview of Power Automate.

- Business rules
- Power Automate overview

#### Labs

- Configure a new business rule
- Create security roles
- Create users
- Advanced business rules

### **Build Power Automate cloud flows**

In this module, students will learn the fundamentals of cloud flows, including triggers and flows. They will create two flows, including an approval flow.

- Fundamentals of cloud flows
- Triggers

- Actions

#### Labs

- Create a flow
- Build an approval flow

### **Build Power Automate desktop flows**

In this module, students will learn what desktop flows are and how they are created. Students will also learn how desktop flows are used and how to use process advisor to better understand places to streamline workflows.

- Build desktop flows
- Use desktop flows
- Process advisor

### **Build business process flows**

In this module, students will learn the value of business process flows and how to use the business process flow designer. They will also practice building business process flows and learn how they can be automated.

- Why use business process flows
- Using business process flow designer
- Automating your business process flow

#### Labs

- Build a branching business process flow
- Build a business process flow

### **Build chatbots with Power Virtual Agents**

In this module, students will learn how to automate customer interactions with a chatbot using Power Virtual Agents.

- Create a chatbot
- Configure topics
- Automate and integrate
- Configure entities
- Test and publish chatbots

Lab : Build a chatbot

### **Analyze data with Power BI**

In this module, students will learn how to work with Power BI Desktop and Power BI Service to analyze data and create visualizations.

- Use tabular reporting options in Dataverse
- Use charts and dashboards in Dataverse
- Get started with Power BI

- Model data in Power BI
- Create visualizations and dashboards
- Publish and share in Power BI

### **Putting it all together**

In this module, students will learn how the concepts of this course pull together and how to use functional consultant skills on Microsoft Power Platform engagements. They will also learn how solutions are used in Microsoft Power Platform and will be introduced to AI Builder.

- Using solutions
- AI Builder
- Consultant skills

### Labs

- Build charts
- Build dashboards
- Build delete data
- Build a Word template
- Build an Excel template
- Duplicate detection
- Import data
- Export data