

## VMware vSphere: Troubleshooting [V7]

- **Formato do curso:** Presencial e Live Training
- **Localidade:** Lisboa
- **Data:** 08 Abr. 2019 a 12 Abr. 2019
- **Preço:** 2950€
- **Horário:** Laboral - das 09h00 às 18h00
- **Nível:** Avançado
- **Duração:** 40 horas

This five-day, hands-on training course provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 7.x environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere® Client™, log files, and other tools to analyze and solve problems.

### Certifications

Attending this course meets the training requirement to achieve the following certification:

- VMware Certified Professional – Data Center Virtualization (VCP-DCV)

Attending this course is also recommended if you aim to achieve the following certification:

- VMware Certified Advanced Professional – Data Center Virtualization (VCAP-DCV) Deploy

### Destinatários

- System administrators
- System integrators

### Pré-requisitos

This course requires completion of one of the following prerequisites:

- [VMware vSphere: Fast Track \[V6.x\] ou \[V7\]](#)
- [VMware vSphere: Install, Configure, Manage \[V6.x\] ou \[V7\]](#)
- [VMware vSphere: Optimize and Scale \[V6.x\] or \[V7\]](#)
- Equivalent knowledge and administration experience with ESXi and vCenter Server

Experience in working with a command-line interface is highly recommended.

---

## Objetivos

By the end of the course, you should be able to meet the following objectives:

- Introduce troubleshooting principles and procedures
  - Use command-line interfaces, log files, and the vSphere Client to diagnose and resolve problems in the vSphere environment
  - Explain the purpose of key vSphere log files
  - Identify networking problems based on reported symptoms, validate, and troubleshoot the reported problem, identify the root cause, and implement the appropriate resolution
  - Analyze storage failure scenarios using a logical troubleshooting methodology, identify the root cause, and apply the appropriate resolution to resolve the problem
  - Troubleshoot vSphere cluster failure scenarios and analyze possible causes
  - Diagnose common VMware vSphere® High Availability problems and provide solutions
  - Identify and validate VMware ESXi™ host and VMware vCenter Server® problems, analyze failure scenarios, and select the correct resolution
  - Troubleshoot virtual machine problems, including migration problems, snapshot problems, and connection problems
  - Troubleshoot performance problems with vSphere components
- 

## Programa

### Course Introduction

- Introductions and course logistics
- Course objectives

### Introduction to Troubleshooting

- Define the scope of troubleshooting
- Use a structured approach to solve configuration and operational problems
- Apply a troubleshooting methodology to logically diagnose faults and improve troubleshooting efficiency

### Troubleshooting Tools

- Use command-line tools (such as ESXCLI) to identify and troubleshoot vSphere problems
- Identify important vSphere log files and interpret the log file contents

### Troubleshooting Virtual Networking

- Analyze and resolve standard switch and distributed switch problems
- Analyze virtual machine connectivity problems and fix them
- Examine common management network connectivity problems and restore configurations

## **Troubleshooting Storage**

- Troubleshoot and resolve storage (iSCSI, NFS, and VMware vSphere® VMFS) connectivity and configuration problems
- Analyze and resolve common VM snapshot problems
- Identify and resolve multipathing-related problems, including common causes of permanent device loss (PDL) and all paths down (APD) event problems

## **Troubleshooting vSphere Clusters**

- Identify and recover from problems related to vSphere HA
- Analyze and resolve VMware vSphere® vMotion® configuration and operational problems
- Analyze and resolve common VMware vSphere® Distributed Resource Scheduler™ problems

## **Troubleshooting Virtual Machines**

- Identify, analyze, and solve virtual machine snapshot problems
- Troubleshoot virtual machine power-on problems
- Identify possible causes and troubleshoot virtual machine connection state problems
- Diagnose and recover from VMware Tools™ installation failures

## **Troubleshooting vCenter Server and ESXi**

- Analyze and fix problems with vCenter Server services
- Diagnose and troubleshoot vCenter Server database problems
- Examine ESXi host and vCenter Server failure scenarios and resolve the problems