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# Certified Business Analysis Professional (CBAP®)

- **Formato do curso:** Presencial
- **Localidade:** Porto
- **Data:** 07 Out. 2019 a 16 Out. 2019
- **Preço:** 1910€
- **Horário:** Laboral - Dias 7, 8, 14, 15 e 16 de Outubro, das 9h00 às 18h00.
- **Nível:** Intermédio
- **Duração:** 40 horas

Este curso de 40 horas fornece-lhe as competências e conhecimentos para o preparar para o exame de certificação **CBAP**. \*

A designação **Certified Business Analysis Professional (CBAP®)** é uma certificação profissional para os profissionais com uma vasta experiência de análise de negócios. Os profissionais certificados com CBAP® são especialistas em identificar as necessidades de negócio de uma organização, a fim de determinar as melhores soluções. Mais e mais empresas estão a reconhecer a designação CBAP® assim como o valor e a experiência que estes profissionais trazem para as organizações.

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## Pré-requisitos

- A student should have familiarity with business analysis topics in English
- Pre-requirements include work background, experience with the BABOK® Guide knowledge areas - V2.0, education, professional development, and professional references. Refer to the Certification Handbook for the CBAP® or the CCBA® exam for further details at <http://www.iiba.org>

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## Objectivos

No final da ação de formação os participantes deverão estar aptos a:

- Identify and navigate the key concepts of A Guide to the Business Analysis Body of Knowledge (BABOK Guide)
  - Optimize the application processes by aligning your BA experience to the BABOK Guide
  - Solidify your knowledge through practice questions and drills
  - Taking daily practice exams and cross-referencing answers
  - Building study references to assist in learning key concepts
  - Completing summaries for major elements of the six BABOK Guide knowledge areas
  - Reviewing relevant BA and project management principles
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## About IIBA® and Certifications

- Types of Business Analysis Certification
- About the Exams
- Overview of the BABOK Guide

## Business Analysis Key Concepts

- Key Terms
- Business Analysis Stakeholders
- Plan-Driven and Change-Driven Approaches
- Requirements
- Tasks/Techniques Reference Sheet
- Business Analysis Terms Reference Sheet

## Enterprise Analysis

- Define Business Need
  - Benchmarking
  - Functional Decomposition
  - Root Cause Analysis
- Assess Capability gaps
  - Gap Analysis
  - SWOT Analysis
- Determine Solution Approach
- Define Solution Scope
  - Scope Modeling
- Define Business Case
  - Decision Analysis
  - Metrics and key performance Indicators
  - Risk Analysis
- Practice Exam / Simulator Fast Track

## Elicitation

- Prepare for Elicitation
- Conduct Elicitation Activity
  - Note Taking
  - Active Listening
- Document Elicitation Results
- Confirm Elicitation Results
- Techniques of Elicitation
  - Brainstorming
  - Document Analysis
  - Focus Groups

- Interface Analysis
- Interviews
- Observation
- Prototyping
- Requirements Workshops
- Survey/Questionnaire
- Practice Exam / Simulator

## **Requirements Analysis**

- Prioritize Requirements
  - Timeboxing
- Organize Requirements
  - Organizing Around Modeling Concepts
  - Organizing by Requirements Type
  - Organizing with Templates
- Specify and Model Requirements
  - Business Rules Analysis
  - Data Dictionary and Glossary
  - Data Flow Diagrams
  - Data Modeling
  - Non-functional Requirements Analysis
  - Process Modeling
  - Scenarios and Use Cases
  - Sequence Diagrams
  - State Diagrams
  - User Stories
- Define Assumptions and Constraints
- Verify Requirements
  - Structured Walkthrough
- Validate Requirements
- Practice Exam / Simulator

## **Requirements Management and Communication**

- Manage Solution Scope and Requirements
  - The Director of Requirements
  - Problem Tracking
- Manage Requirements Traceability
- Maintain Requirements for Re-use
  - Requirements Repository
- Prepare Requirements Package
  - Vendor Selection
- Communicate Requirements
- Practice Exam / Simulator

## **Solution assessment and Validation**

- Assess Proposed Solution
  - Acceptance and Evaluation Criteria Definition
- Allocate Requirements
- Assess organizational Readiness
  - Organization Modeling
- Define Transition Requirements
- Validate Solution
  - Problem Tracking
- Evaluate Solution Performance
- Practice Exam / Simulator

## **Business Analysis Planning and Monitoring**

- Plan Business Analysis Approach
  - Plan-driven and Change-Driven Approaches
  - How Will Your Team Prioritize Requirements?
  - How Will You Manage Requirements Changes?
- Conduct Stakeholder Analysis
  - Sample Stakeholder List
- Plan Business Analysis Activities
  - Sample Business Analysis Plan
  - Estimation
- Plan Business Analysis Communication
  - Sample Business Analysis Communication Plan
- Plan Requirements Management Process
- Manage Business Analysis performance
  - Lessons Learned Process
- Practice Exam / Simulator

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\* O exame CBAP não está incluído no curso de formação.